MISCELLANEOUS COLLECTION KIT
SPECIMEN REQUIREMENTS & SHIPPING INSTRUCTIONS
(International)

556 Gibraltar Drive | Milpitas | CA 95035 - 6315 | T: (800) 832-3200 | F: (408) 935-8272 | www.igenex.com

Thank you for choosing IGeneX, Inc. for your testing needs. Now that you have received your test collection kit, consult with your physician to choose the appropriate tests/panels.

Contact Customer Service Team with questions at +1 (650) 424-1191, option 1 or email at customerservice@igenex.com.

DETERMINE THE SPECIMEN REQUIREMENTS

- Identify each test specimen, container/tube, and stability (temperature) requirements below
- Required forms or special instructions

COMPLETE REQUIRED FORMS

- Complete and sign "Patient Information" and "Billing Information" sections on Test Requisition Form.
- "Physician Section" is required to be completed and signed by referring physician for testing to be processed
- Tests need to be marked off on page 2 and/or 3 of the Test Requisition Form.
- For billing information, please visit www.igenex.com/resources

Please note: Incomplete form may result in delay of testing

SPECIMEN PREPARATION AND SHIPPING

1. Ensure that all specimen tube caps are properly tightened to prevent leakage.
2. Place labeled tube(s) inside Bio Hazard ziplock bag.
3. Place Bio Hazard ziplock bag and completed Test Requisition Form along with any additional paperwork inside the specimen kit box.
4. Place specimen kit box inside the UN3373 FedEx Pak. Remove the protective strip and make sure the FedEx Pak is completely sealed.
5. Complete all sections on FedEx International Air Waybill. Be sure to include payment information in "Section 7 – Payment" and sign in "Section 8 – Required Signature on the waybill.
   Please note: IGeneX is NOT responsible for international shipping cost. Sender is responsible for shipping cost. It is Sender's responsibility.
6. Retain Sender's Copy of the FedEx International Air Waybill for tracking reference of your package.
7. Upon completion on the FedEx International Air Waybill, insert the following documentation inside of the enclosed FedEx documentation pouch:
   - Completed FedEx International Air Waybill
   - Completed Commercial Invoice
   - CDC Permit
     Note: If CDC permit is expired. Please contact our Customer Service Team at (650) 424-1191, option 1 or email at customerservice@igenex.com. *You may also visit* www.igenex.com/resources *and download the latest permit.*
8. Take the package to your nearest FedEx location. Visit www.fedex.com for assistance with your shipping needs.

INDIVIDUAL TESTS

TEST CODE	TEST NAME	PREPAY PRICE	SPECIMEN REQUIREMENTS	STORAGE AND SHIPPING
▶ LYME (Borrelia burgdorferi) and TICK BORNE RELAPSING FEVER (TBRF) – Borrelia				
*462	Lyme Multiplex PCR – Miscellaneous	$295.00	2-3 cm/tissue, or 3mL/fluid	➢ Freeze tissue samples or send in saline. Synovial fluid can be drawn in Red Top Tube. Other fluids should be collected in a clear sterile plastic tube. ➢ Freeze cold pack and ship specimen with cold pack.
*568	TBRF PCR – Miscellaneous	$295.00	2-3 cm/tissue, or 3mL/fluid	
▶ CENTRAL NERVOUSE SYSTEM				
*459	Lyme Multiplex PCR – CSF	$265.00	Minimum 2mL of Cerebral Spinal Fluid	➢ Collect in clear sterile plastic tube Store in refrigerator until shipped Ship at room temperature
565	TBRF PCR – CSF	$265.00	Minimum 2mL of Cerebral Spinal Fluid	
281	B. henselae PCR – CSF	$265.00	Minimum 2mL of Cerebral Spinal Fluid	
986	Rickettsia PCR Panel – CSF	$230.00	Minimum 2mL of Cerebral Spinal Fluid	